



Dear Trading Partner and Vendor

Edcon Medical Aid will be amalgamating with Discovery Health Medical Scheme from 1 January 2012

We want to let you know that the members of Edcon Medical Scheme will move to the Discovery Health Medical Scheme from 1 January 2012.

Claim submission information

- **Claims with a service date from 1 January 2012**
Please start sending claims through Discovery Health Medical Scheme using these members' new Discovery Health Medical Scheme membership numbers. They will receive their cards by mid December.

- **Claims with a service date before 1 January 2012**

All claims with a service date up to 31 December must be routed to the Edcon Medical Scheme.

You have four months (until the end of April 2012) to send claims with a service date up to 31 December 2011 to the Edcon Medical Scheme. After this, they will not pay any claims.

Edcon Medical Scheme will not accept any claims with service dates from 1 January 2012.

Who to contact if you have questions

Real-time medicine claims queries	Discovery ProPBM Call Centre 0860PROPBM ProPBM_QUERIES@discovery.co.za
Remittance advices and payment <ul style="list-style-type: none"> • Payment for special clinical exceptions • Reconciliations 	Health Partner Call Centre 0860 44 55 66 Healthpartnerinfo@discovery.co.za
Chronic medicine: <ul style="list-style-type: none"> • Add a line • ICD-10 codes • Extended supply of medicine • Chronic Illness Benefit forms 	Chronic Illness Benefit Call Centre 0860 44 55 66 Chronicqueries@discovery.co.za CIB_APP_FORMS@discovery.co.za
Joining the Discovery Wellness network	Discovery Vitality 011 529 8898 vitalitypartnerrelations@discovery.co.za

Kind regards

Carina Moller
Head of ETM